



Please reference this Number on all payments and enclose a copy of the invoice with Payment. <b>Invoice Number</b> ZZZ-999999													
<b>Bill To:</b> ABC Insurance Co Adjuster Name 15151 Claim St Anytown, IN 99999	<table border="0"> <tr> <td><b>Customer Number</b></td> <td><b>Invoice Date</b></td> </tr> <tr> <td>ABC1000123</td> <td>01/14/2011 9:30am</td> </tr> <tr> <td><b>Appraisal Amount</b></td> <td><b>Number of Units</b></td> </tr> <tr> <td>978.19</td> <td>1</td> </tr> <tr> <td colspan="2"><b>Business Line/Loss Type</b></td> </tr> <tr> <td colspan="2">A - P - Auto - Physical Damage</td> </tr> </table>	<b>Customer Number</b>	<b>Invoice Date</b>	ABC1000123	01/14/2011 9:30am	<b>Appraisal Amount</b>	<b>Number of Units</b>	978.19	1	<b>Business Line/Loss Type</b>		A - P - Auto - Physical Damage	
<b>Customer Number</b>	<b>Invoice Date</b>												
ABC1000123	01/14/2011 9:30am												
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<b>Business Line/Loss Type</b>													
A - P - Auto - Physical Damage													
<b>For Inquires Contact:</b> Local PDA Office Phone: 555-699-4141 Fax: 555-699-4142	<b>Submit Payments To:</b> PDA Inc. P.O. Box 471909 Fort Worth TX76147-1412 TIN: 75-1160563												

Insured	Claimant	Assignment Date	Appraiser ID
Jane Doe		01/13/11 11:49:00 AM	1689
Policy Number	Claim Number	Date of Loss	PDA Assignment Number
555KHP999999	0857006541	12/07/2010	ZZZ-101-0039
Service Fee			\$0.00
Total Loss Evaluation			\$0.00
Office Charge			\$0.00
Drive Time	(38 - 0)*0.0000		\$0.00
Mileage	(38 - 50) *0.0000		\$0.00
Photos	(2 - 0)*\$0.00		\$0.00
Long Distance			\$0.00
Miscellaneous	\$0.00		
Miscellaneous	\$0.00		\$0.00
Comments	Mileage is round trip to Anytown, WA...Thank you.		
		<b>Total Charges</b>	\$0.00
		<b>Applicable Taxes</b>	\$0.00
		<b>Invoice Total</b>	\$0.00

Terms: Professional fees due upon receipt. Please enclose a copy of this invoice with your payment and put the invoice number on your check.

Thank you for choosing PDA. We appreciate your Business.  
**All PDA Offices Independently Owned and Operated**

**Diary**

<b>New Diary Note</b> Date: 1/13/2011 12:03:00 PM From: PDA, Office Message Type: Internal To: adjuster@clientemail.net
This is to confirm that we have received your assignment...Thank you! The appraiser assigned to this file is (Appraiser Name) and his cell number is 555-421-1313. Updated Notes:
<b>Reassign</b> Date: 1/13/2011 12:14:00 PM From: PDA, Office Message Type: Internal To: appraiser@appraiseremail.net
Assignment Reassigned Updated Notes:
<b>New Diary Note</b> Date: 1/13/2011 02:28:00 PM From: PDA, Office Message Type: Internal To:
Contact made with Jane Doe, inspection scheduled for this afternoon at John's Body Shop. Updated Notes:
<b>New Diary Note</b> Date: 1/13/2011 04:15:00 PM From: PDA, Office Message Type: Internal To:
Vehicle inspected at John's Body Shop, spoke with John. Updated Notes:

Date: 1/14/2011 08:04 AM  
 Estimate ID: ZZZ1010039  
 Estimate Version: 0  
 Committed  
 Profile ID: \* Mitchell

## Property Damage Appraisers

P.O. Box 471909, Fort Worth, TX 76147-1412  
 (800) 872-4732  
 Fax: (800) 866-4732  
 Email: csc@pdaorg.net

Damage Assessed By: Appraiser Name	Appraised For: Adjuster Name
Condition Code: Average	Type of Loss: Comprehensive
Date of Loss: 1/7/2011	
Deductible: 100.00	
File Number: ZZZ1010039	Claim Number: 0857006541
Policy No: 55KHP999999	
Insured: Jane Doe	
Address: 5555 Anywhere St, Anytown, WA 99999	
Telephone: Work Phone: (555) 444-2525	Home Phone: (555) 444-1515

Mitchell Service: 910054

Description: 2007 Honda Element LX	Vehicle Production Date: 1/07
Body Style: 4D Ut	Drive Train: 2.4L Inj 4 Cyl AWD
VIN: 5J6YH28387L999999	License: 958XXX WA
Mileage: 53,316	Search Code: PD448
OEM/ALT: A	
Color: Red	
Options: VEHICLE ANTI-THEFT, PASSENGER AIRBAG, DRIVER SIDE AIRBAG, POWER LOCK POWER WINDOW, REAR WINDOW DEFOGGER, MANUAL AIR CONDITION, CRUISE CONTROL TILT STEERING COLUMN, ANTI-LOCK BRAKE SYS., TRACTION CONTROL TIRE INFLATION/PRESSURE MONITOR, CD PLAYER, POWER ADJUSTABLE EXTERIOR MIRROR AUTOMATIC TRANSMISSION, PRIVACY GLASS, FRONT AIR DAM, FIRST ROW BUCKET SEAT SECOND ROW BUCKET SEAT, KEYLESS ENTRY, SECOND ROW FOLDING SEAT THEATER STYLE SEATING, REAR HEATING, VENTILATION & AIR CONDITIONING SECOND ROW REMOVABLE SEAT, CLOTH SEAT, VARIABLE ASSISTED STEERING, TACHOMETER SIDE AIRBAGS, PASSENGER AIRBAG CUTOFF SWITCH/SENSOR, SIDE HEAD CURTAIN AIRBAGS	

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	003533	BDY	REMOVE/REPLACE	Frt Bumper Cover	04711-SCV-A80ZC	314.42	1.6 #
2	004270	BDY	REMOVE/REPLACE	Frt Bumper License Bracket	71180-SCV-A00	16.48	INC
3	003908	BDY	REMOVE/REPLACE	Grille	75101-SCV-A02ZD	42.10	0.1 #
4	003922	BDY	CHECK/ADJUST	Headlamps			0.4
5	003867	BDY	REMOVE/REPLACE	Cooling Radiator	** QUAL REPL PART	228.00	1.4
6	001640	BDY	REMOVE/REPLACE	Cooling Fan Shroud	19015-PZD-A01	97.73	0.4 #
7	936003		ADD'L COST	Coolant		12.00	*

\* - Judgment Item  
 # - Labor Note Applies  
 \*\* QUAL REPL PART - Quality Replacement Parts

ESTIMATE RECALL NUMBER: 01/14/2011 08:09:23 ZZZ1010039

Mitchell Data Version: OEM: DEC\_10\_V0114 UltraMate is a Trademark of Mitchell International  
 MAPP:DEC\_10\_V0116 Copyright (C) 1994 - 2010 Mitchell International  
 UltraMate Version: 7.0.225 All Rights Reserved

PDA Offices utilize Mitchell's MAPP and QRP programs for alternate part searches. Alternate part information is shown in this area...

Date: 1/14/2011 08:04 AM  
 Estimate ID: ZZZ1010039  
 Estimate Version: 0  
 Committed  
 Profile ID: \* Mitchell

PARTSCHANNEL SEATTLE  
 21404 84TH PL. S. BLDG A  
 TMT GROUP  
 KENT  
 WA 98031  
 (800) 871-5076 (253) 872-7103  
 5 \*\* RD13015 228.00

Prior Damage:  
 Scraped left door and quarter.

### Estimate Totals

I. Labor Subtotals	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary	Amount
Body	3.9	50.00	0.00	0.00	195.00 T	Taxable Parts	698.73
						Sales Tax @ 8.000%	55.90
						Total Replacement Parts Amount	754.63
Labor Summary	3.9				210.60		
III. Additional Costs					Amount	IV. Adjustments	Amount
Taxable Costs					12.00	Insurance Deductible	100.00-
Sales Tax			@ 8.000%		0.96	Customer Responsibility	100.00-
Total Additional Costs					12.96		
						I. Total Labor:	210.60
						II. Total Replacement Parts:	754.63
						III. Total Additional Costs:	12.96
						Gross Total:	978.19
						IV. Total Adjustments:	100.00-
						Net Total:	878.19

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF CRASH PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THESE PARTS RATHER THAN THE MANUFACTURER OF YOUR VEHICLE.

Point(s) of Impact  
 12 Front Center (P)

Insurance Co: ABC Insurance Co  
 Address: 15151 Claim St  
 Anytown, IN 99999  
 Telephone: (555) 312-9600  
 Fax Phone: (555) 312-9650

Inspection Site: Owner's residence  
 Anytown, WA 99999  
 Inspection Date: 1/13/2010

ESTIMATE RECALL NUMBER: 01/14/2011 08:09:23 ZZZ1010039  
 Mitchell Data Version: OEM: DEC\_10\_V0114 UltraMate is a Trademark of Mitchell International  
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 UltraMate Version: 7.0.225 All Rights Reserved

Date: 1/14/2011 08:04 AM  
Estimate ID: ZZZ1010039  
Estimate Version: 0  
Committed  
Profile ID: \* Mitchell

Body Shop: John's Body Shop  
Address: 2500 Refinish Blvd  
Anytown, WA 99999  
Telephone: (555) 241-6500  
Fax Phone: (555) 241-6565

\*\* THIS IS NOT AN AUTHORIZATION OF REPAIRS OR GUARANTEE OF PAYMENT\*\*  
\*\*\*\*\* NO SUPPLEMENTS WITHOUT PRIOR APPROVAL \*\*\*\*\*

\*\*All appraisals are subject to review by the insurance company to assure accuracy, cost effectiveness, and that accepted industry repair standards are met. You will be contacted within 1 business day from the receipt of this appraisal if any revisions are warranted\*\*

All PDA Offices utilize Mitchell's Estimate Review Compliance Utility to scrub estimates for compliance to local and client standards. Any items that do not pass the standard will have explanations in the report below.

**Review Results: Passed**

Insured: ABC Insurance Co, Claim #0857006541

Page 1 of 1

Profile: PDA Standard2

[Estimate lines](#)

Line	Severity	Description	Actual	Guideline	Override	Notes
		Estimate lines Passed				

[Profile \(rates, taxes, amounts\)](#)

Line	Severity	Description	Actual	Guideline	Override	Notes
		Profile items Passed				

[Administrative Information](#)

Line	Severity	Description	Actual	Guideline	Override	Notes
		Admin items Passed				



**Administration Information**

Customer Name: ABC Insurance Company Claim No.: 0857006541  
 Owner Name: Jane Doe Policy No.: 55KHP999999  
 Adjuster Name: Adjuster Name Customer No.: ABC100001  
 Assignment No.: 100-101-0039

**Vehicle Information**

Vehicle Year: 2007 Vehicle VIN: 5J6YH28387L999999  
 Vehicle Make: Honda Vehicle Mileage: 53,316  
 Vehicle Model: Element LX Plate Number: 958XXX Plate State: WA  
 Type of Loss: Comp Interior: Average Paint: Average

**Date Information**

Assignment Date: 1/13/2011 Inspection Date: 01/13/2010 Completion Date: 1/14/2011

**Loss Recap Information**

Recommendation: Repairable Appraisal Amount: 978.19  
 Repair Shop Name: Johns Body Shop Agreed Price Reached with Shop: Y  
 Approx ACV: 16200.00 Estimated Salvage: \_\_\_\_\_  
 Drivable: N Parts Delay: N Approx Days To Repair: 1

Betterment		Old Damage	
Description	Amount	Description	Amount
<u>Not applicable</u>	_____	<u>Left Side (see photos)</u>	_____
<u>Suggested Betterment</u>	<u>0.00</u>	<u>Total Old Damage</u>	<u>0.00</u>

**LKQ Parts Usage**

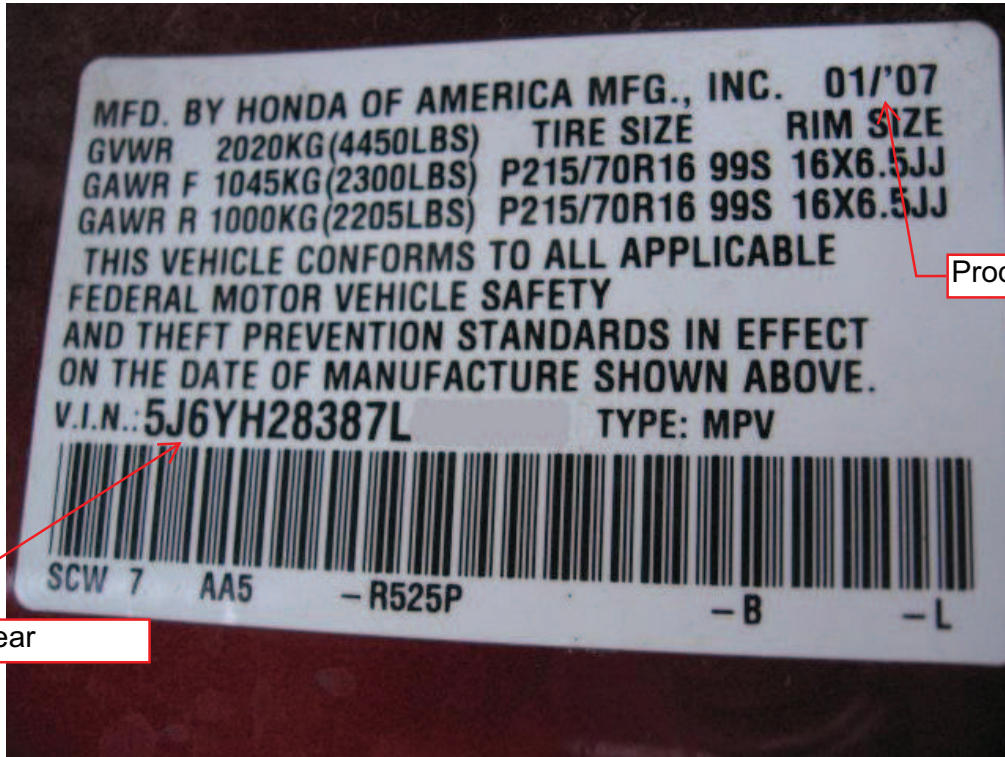
Name	City	Contact Person	Phone
<u>www.car-part.com &amp; QRP search (see remarks)</u>			

**Remarks**

Inspected vehicle at the shop of the owners choice John's Body Shop. Found damage to front bumper, license bracket, grille, radiator and cooling fan shroud. The vehicle is not driveable due to the damaged radiator. There was evidence of animal fur in the bumper cover (see photos). The vehicle was towed from the scene and the owner paid the bill. No tow bill available at the time of inspection. Vehicle also has prior damage to the left side (see photos).  
 LKQ parts could not be located at this time using Car-part.com and Mitchell QRP search. Aftermarket parts were found and used as listed on the estimate.  
 No repairs have been authorized. The owner or Insurance company needs to authorize repairs. The number of days required to repair the vehicle is 1 business day. This does not include possible parts delays.  
 The estimate is open for possible hidden damage to include the AC condenser and fan. Potential supplement \$400 - \$500.  
 Agreed price is with the shop of the owners choice, spoke with John. A copy of the estimate has been sent to the owner and shop.

PDA Appraiser: Appraiser Name Office Phone: 800-872-4732

*Thank you for choosing Property Damage Appraisers*



Document Name: VIN.JPG Document Type: Photo  
Remarks: Vin



Document Name: ODOMETER.JPG Document Type: Photo  
Remarks: Odometer



Document Name: INTERIOR.JPG Document Type: Photo  
Remarks: Interior



Document Name: LICENSE.JPG Document Type: Photo  
Remarks: License



Document Name: LF CORNER.JPG Document Type: Photo  
Remarks: LF Corner



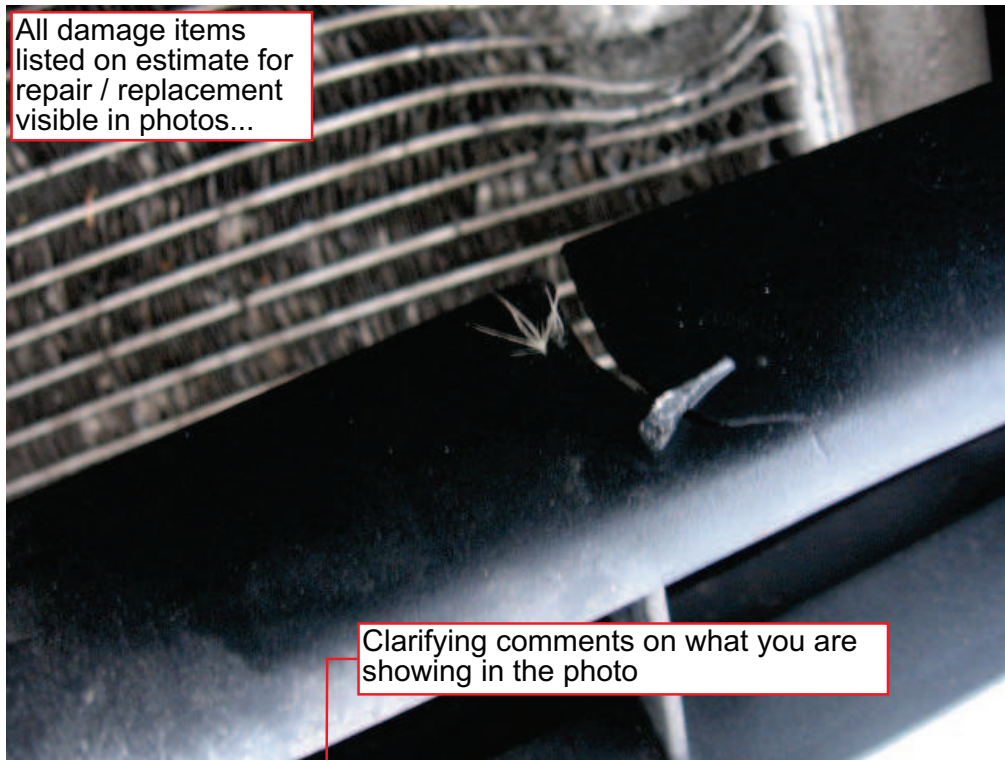
Document Name: RF CORNER.JPG Document Type: Photo  
Remarks: RF Corner



Document Name: RR CORNER.JPG Document Type: Photo  
Remarks: RR Corner



Document Name: LR CORNER.JPG Document Type: Photo  
Remarks: LR Corner



All damage items listed on estimate for repair / replacement visible in photos...

Clarifying comments on what you are showing in the photo

Document Name: ANIMAL EVIDENCE.JPG Document Type: Photo

Remarks: Front bumper / radiator damage. Note evidence of animal fur stuck in bumper.



All damage items listed on estimate for repair / replacement visible in photos...

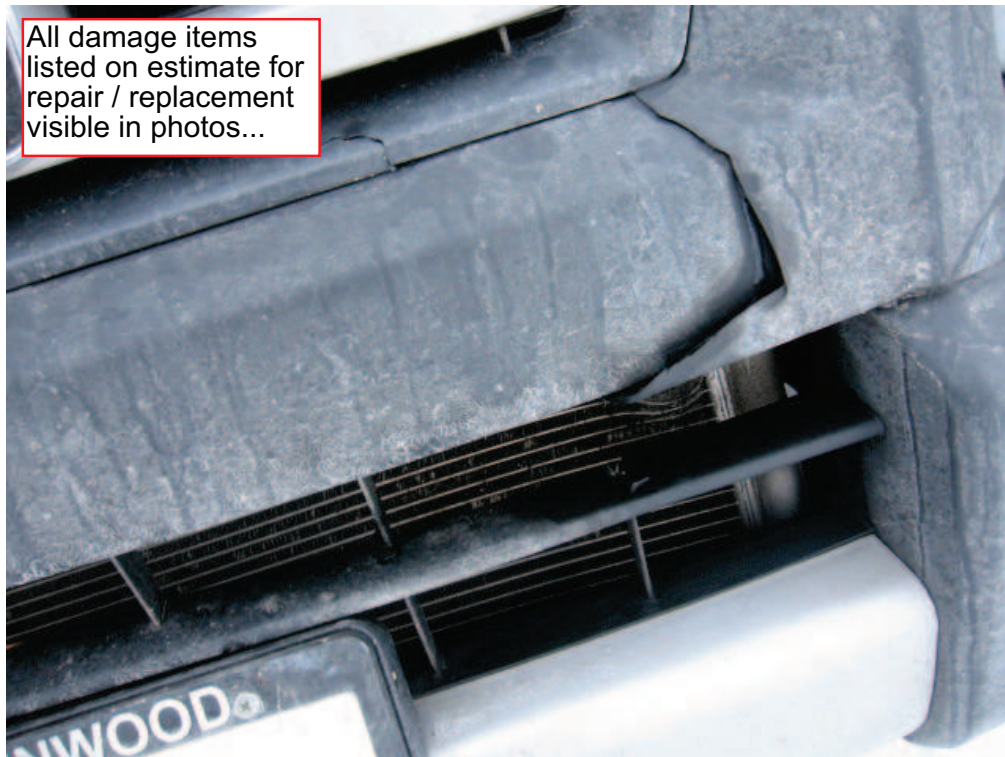
Document Name: BROKEN GRILL.JPG Document Type: Photo

Remarks: Grille insert damage



Document Name: BUMPER COVER.JPG Document Type: Photo

Remarks: Bumper cover damage



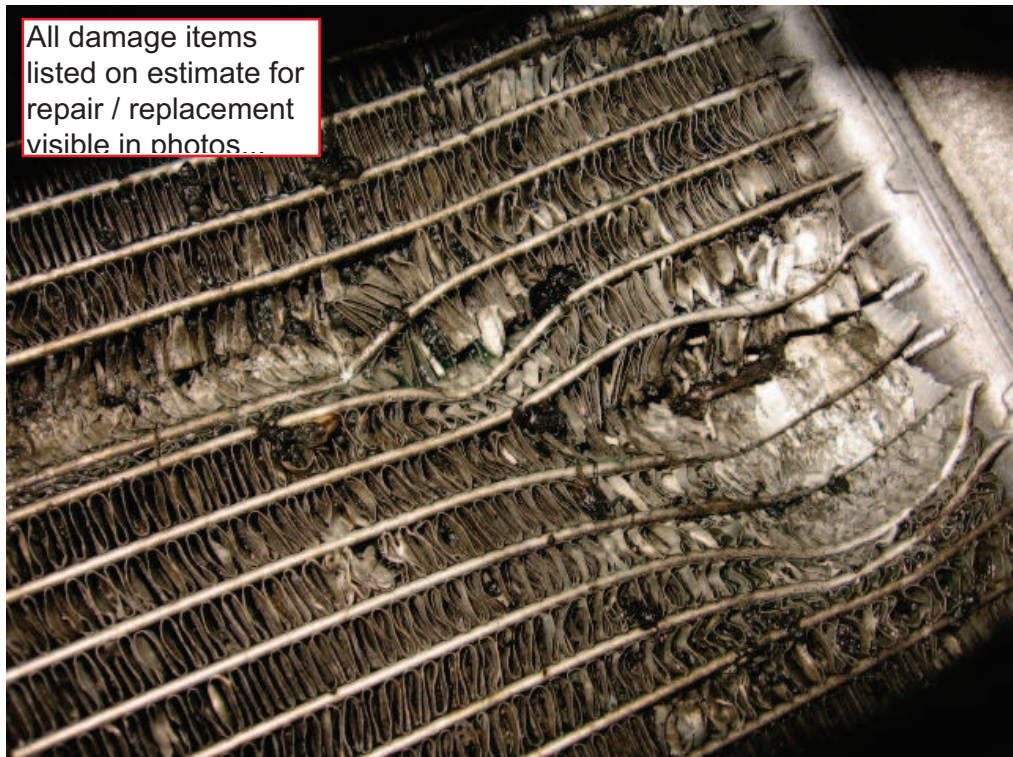
Document Name: BUMPER COVER2.JPG Document Type: Photo

Remarks: Bumper cover damage



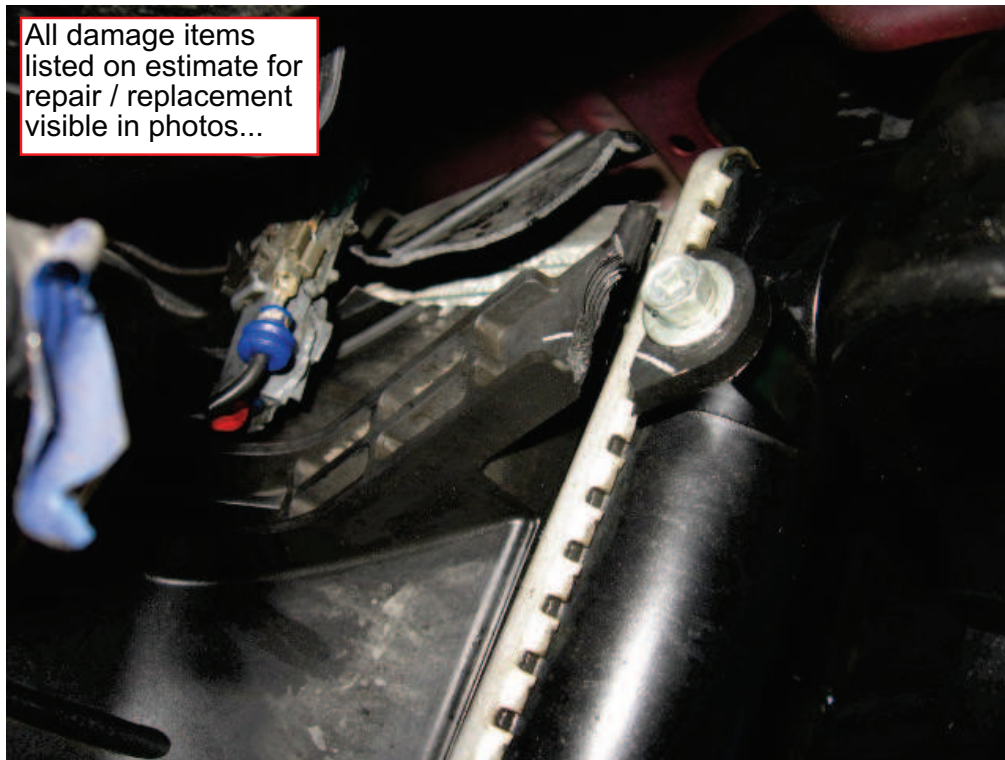
Document Name: BUMPER\_RADIATOR.JPG Document Type: Photo

Remarks: Bumper cover / radiator damage



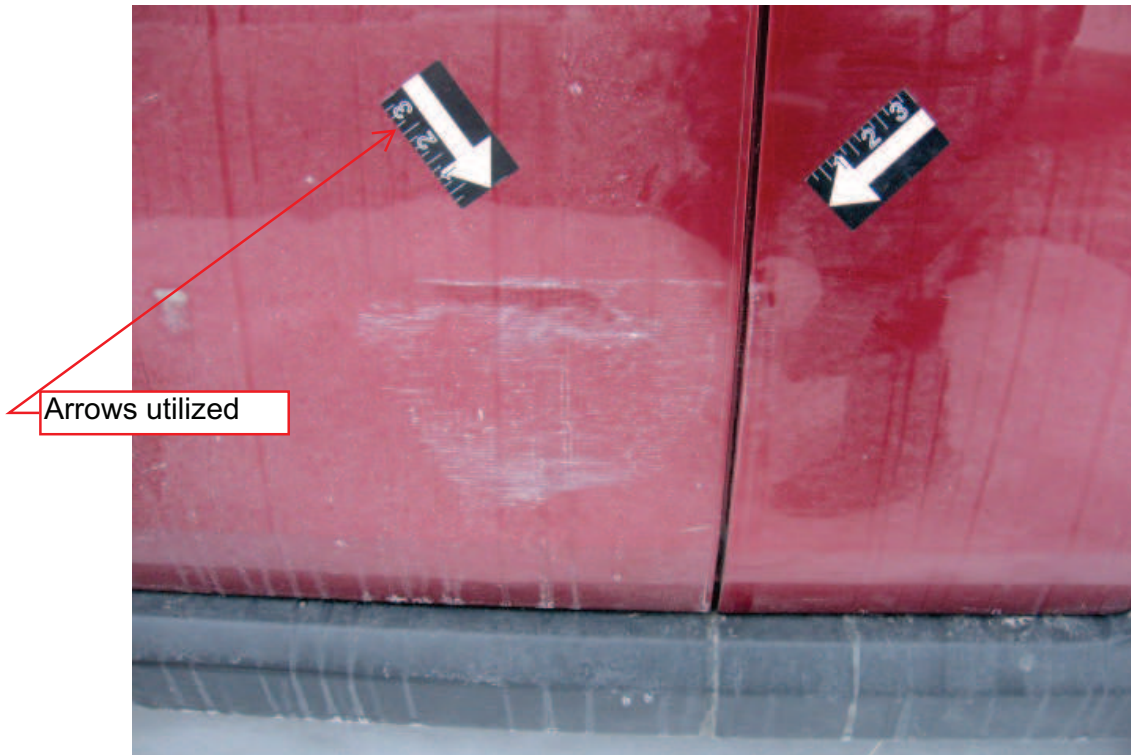
Document Name: RADIATOR.JPG Document Type: Photo

Remarks: Closeup of radiator damage, radiator does not hold fluid.



Document Name: BROKEN\_SHROUD.JPG Document Type: Photo

Remarks: Cooling fan shroud damage



Document Name: PRIOR\_DAMAGE.JPG Document Type: Photo

Remarks: Prior damage to left side.